



## **PRESS RELEASE**

FOR IMMEDIATE RELEASE

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## CHATBOT PLATFORM BOTARIO TAKES OVER ROBO-AI

Leading Conversational AI platform acquires international competitor product

**September 2022** - botario, the Al platform for automated processing of text, voice and telephone inquiries, has taken over the Portuguese competitor ROBO-Al. Developed by Two Impulse, ROBO-Al is a multichannel Al-based product that allows companies to improve and automate their customer service, as well as to support sales and lead generation.

As part of the acquisition, botario will take over all technical assets from ROBO-Al and partially integrate them into the botario platform. The current ROBO-Al customers will migrate to botario, and since both platforms use the open source chatbot software *Rasa* in the backend, no issues are expected. Two Impulse will continue to support customers and its experienced Conversational Al team will sell the botario platform exclusively in Portugal, Spain and Switzerland.

Roland Becker, CEO of botario: "We are very pleased to be able to take over exciting technical assets with the purchase of ROBO-AI, but above all we are thrilled to have a talented and experienced team as a new strategic partner in areas, in which we are not present so far. This fits perfectly with our growth and internationalization strategy."

Paulo Nunes, CEO of Two Impulse: "We are proud that with ROBO-AI we have built and sold a successful conversational AI tool set, which now becomes part of the very mature and powerful botario platform. Our customers can benefit from the many new possibilities in botario in the future. We look forward to being able to generate excellent new sales opportunities with the exclusive distribution of botario in Portugal, Spain and Switzerland."





## **About Two Impulse**

Two Impulse is a trusted, transformational company that implements AI solutions to save energy, automate processes, increase efficiency and digitize customer engagement. The company has offices in Germany and Portugal.

More about Two Impulse here: <a href="https://twoimpulse.com">https://twoimpulse.com</a>

## **About botario**

botario is the platform for the automated processing of requests using Al-based voice and chatbots, on the web, via app or on the phone. botario runs completely on-premises or in the cloud and is suitable both for large corporations and technically savvy users as well as for smaller agencies, medium-sized companies and specialist departments without IT expertise.

More about botario here: <a href="https://botario.com">https://botario.com</a>